

## **Server Job Brief (\$8 - \$10 + tips)**

We are seeking experienced and professional servers to provide exceptional service to our valued patrons. Your primary goal will be to ensure customer satisfaction and enhance our establishment's reputation through your excellent customer service skills.

As a Wait Staff member, you will be responsible for welcoming and seating guests, taking orders accurately, delivering orders promptly and efficiently, and addressing any customer inquiries or concerns. You will also collaborate with the kitchen staff and management team to ensure smooth operations and maintain high standards of cleanliness and service.

To succeed in this role, you should have a friendly and outgoing demeanor, excellent communication skills, and the ability to work well under pressure. Prior experience in a similar position and knowledge of food safety regulations are preferred but not mandatory.

### **Responsibilities include but are not limited to:**

- Show customers to their seats, present menu, and take drink orders
- Advise on the best food and drink choices for each customer and answer questions
- Take orders and deliver them to the table skillfully and accurately
- Attend to the tables and check the quality of the final servings, resolving any issues
- Deliver checks and accept payment, ensuring accuracy
- Work with other staff as a team
- Work diligently to achieve outstanding service quality
- Assist with compliance to cleanliness standards

### **Requirements and Skills**

- Proven work experience as a Server or Wait Staff Member is a plus, but we will train the right candidate
- Ability to build relationships with colleagues and customers and ensure mutual satisfaction.
- Outstanding people skills. Patient and friendly with demonstrated experience in problem solving.
- Good physical condition – able to lift 15 lbs. and be on feet for long periods of time.
- Working knowledge of computer and good math skills.
- Must be 18 with a High School diploma and reliable transportation. Food safety training is a plus.